

University of Phoenix - Prior Learning Assessment - Corporate Articulation

GREATER EL PASO'S CREDIT UNION

Credit Recommendation Guide (CRG)



The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

*NOTE: Fees are applicable for credits evaluated.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made based on current academic standards as outlined in the academic policy of the University.

University of Phoenix Equivalency: (General Education or Elective category to which credit can be applied)

Combinable: Courses may only be combined with courses of similar content, modality and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	BANK SECRECY ACT: BECAUSE IT MATTERS (VIDEO)	SELF-PACED	01/2009-12/2011	31 MIN.	0	0	TOO FEW HOURS
	BSA AND AML: AN OVERVIEW	SELF-PACED	01/2009-12/2011	60 MIN.	0.5	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	CHECK FRAUD: CON ARTISTS AT WORK (VIDEO)	SELF-PACED	01/2009-12/2011	19 MIN.	0	0	TOO FEW HOURS
	DIVERSITY: VALUING DIFFERENCES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	FACT ACT TODAY	SELF-PACED	01/2009-12/2011	60 MIN.	0.5	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	FAIR LENDING: BASIC TOPICS AND TERMS	SELF-PACED	01/2009-12/2011	60 MIN.	0.5	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	HMDA: FUNDAMENTALS AND BEYOND	SELF-PACED	01/2009-12/2011	90 MIN.	0.75	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	MIP: IDENTITY VERIFICATION AND COMPLIANCE	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	PRIVACY COMPLIANCE: WHAT YOU NEED TO KNOW (WITHIN THE EXCEPTIONS)	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	REG CC: AN OVERVIEW	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	REG E: EFT AND OVERDRAFT COMPLIANCE	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	RMR: COMPLYING WITH THE FAIR CREDIT REPORTING ACT	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	SAR: BE ON GUARD	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	TELLER SUCCESS: MONEY HANDLING (VIDEO)	SELF-PACED	01/2009-12/2011	22 MIN.	0	0	TOO FEW HOURS
	TELLER SUCCESS: SECURITY (VIDEO)	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	UNDERSTANDING OFAC	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	USA PATRIOT ACT	SELF-PACED	01/2009-12/2011	60 MIN.	0.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
A1000A	BASIC LENDING CONCEPTS AND CALCULATIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1000B	CLOSED-END LOANS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1000C	HELPING MEMBERS COMPARE RATES AND LOANS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1000D	LOAN RATIOS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1000E	MORTGAGE LOANS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1000F	OPEN-END CREDIT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1001A	BASIC MATH AND DEFINITIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1001B	ACCOUNT BALANCES AND DIVIDEND CALCULATIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1001C	DIVIDEND COMPOUNDING AND ANNUAL PERCENTAGE YIELD (APY)	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1001D	HELPING MEMBERS REACH SAVINGS GOALS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1001E	SHARE ACCOUNT DIVIDENDS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
A1002A	INTRODUCTION TO SALES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1002B	PLAN FOR SUCCESSFUL SALES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1002C	RECOGNIZE NEEDS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1002D	INQUIRE AND LISTEN	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1002E	DESCRIBE BENEFITS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1002F	EXPEDITE THE SALE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1003A	BASIC COMMUNICATION CONCEPTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1003B	COMMUNICATING THE 3CS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1003C	ADVANCED VERBAL AND NONVERBAL SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1003D	TELEPHONE COMMUNICATION SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1003E	COMMUNICATING EFFECTIVELY WITH DIFFICULT PEOPLE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1004A	THE CREDIT UNION DIFFERENCE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1004B	MEMBER SERVICE: THE CORE OF CREDIT UNIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1004C	WHAT IS THE CREDIT UNION MOVEMENT?	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1004D	A TRADITION OF COMMUNITY INVOLVEMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1004E	YOU AND YOUR CREDIT UNION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1005A	WHAT IS MEMBER SERVICE?	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1005B	NOT FOR PROFIT, NOT FOR CHARITY, BUT FOR SERVICE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1005C	BUILDING MEMBER SERVICE SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1005D	TECHNOLOGY AS A MEMBER SERVICE TOOL	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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A1005E	MEMBER SERVICE CHALLENGES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1006A	BANKRUPTCY HISTORY AND COURT STRUCTURE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1006B	BANKRUPTCY BASIC CONCEPTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1006C	BANKRUPTCY DOCUMENTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1006D	BANKRUPTCY IMMEDIATE ISSUES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1006E	BANKRUPTCY ABUSE AND RECOVERIES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1006F	BANKRUPTCY DOS AND DONT'S	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1007A	THE LATINO CULTURE & YOUR CREDIT UNION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1007B	SPANISH FOUNDATIONS AND MEMBER GREETINGS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1007C	BASIC CREDIT UNION TERMS AND PHRASES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1007D	THE SPANISH CALENDAR	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1007E	NUMBERS, COINS, AND CURRENCY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1007F	TRANSACTIONS WITH SPANISH-SPEAKING MEMBERS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1008A	INTRODUCTION TO SECURITY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1008B	SECURITY SYSTEMS AND PROCEDURES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1008C	EMERGENCY AND DISASTER PREPAREDNESS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1008D	IDENTIFYING SUSPICIOUS ACTIVITY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1008E	ROBBERY: ACTIONS, REACTIONS AND COPING SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1008F	EXECUTING SECURITY PROCEDURES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1009A	RECOGNIZING THE IMPORTANCE OF TECHNOLOGY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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A1009B	PUTTING MEMBERS AT THE CENTER OF THEIR FINANCES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1009C	USING 21ST CENTURY LENDING CENTERS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1009D	ATMS, DEBIT CARDS, AND CREDIT CARDS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1009E	UNDERSTANDING INTERNET FINANCIAL SERVICES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1009F	KEEPING PACE WITH INNOVATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1010A	TYPES OF MORTGAGE LOAN PROGRAMS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1010B	REGULATORY COMPLIANCE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1010C	LOAN SERVICING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1010D	SERVICING PAYMENTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1010E	INSURANCE, TAXES, AND ESCROW ACCOUNTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1010F	COLLECTIONS AND DELINQUENT LOANS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1011A	THE LENDING PROCESS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1011B	LAWS AND REGULATIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1011C	INTERVIEW AND APPLICATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1011D	LOAN UNDERWRITING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1011E	LOAN DECISION AND CLOSING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1012A	MAINTAINING LOAN DOCUMENTS - BASIC RECORD FILING AND MAINTENANCE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1012B	MAINTAINING LOAN DOCUMENTS - LOAN DOCUMENTS OVERVIEW	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1012C	MAINTAINING LOAN DOCUMENTS - FILE RETENTION POLICIES AND PROCEDURES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1012D	MAINTAINING LOAN DOCUMENTS - LOAN DOCUMENTS AS MEMBER SERVICE TOOLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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A1012E	MAINTAINING LOAN DOCUMENTS - LOAN AUDITING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1013A	CASH ACCOUNTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1013B	SHARE DRAFT ACCOUNTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1013C	CREDIT AND DEBIT CARDS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1013D	ACH RECORDS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1013E	INVESTMENTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1014A	CREDIT AND COLLECTIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1014B	CREDIT AND COLLECTION POLICIES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1014C	DEVELOPING A COLLECTIONS SYSTEM	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1014D	EARLY WARNINGS AND FINAL ACTIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1014E	LEGAL ACTION AND OUTSOURCING ALTERNATIVES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1014F	BEST PRACTICES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1015A	INTRODUCTION TO RECOGNIZING EMERGING FRAUDULENT PRACTICES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1015B	CYBER FRAUD	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1015C	PLASTIC CARD FRAUD	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1015D	OTHER TYPES OF FRAUD	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1015E	SECURITY TECHNOLOGY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1015F	BEST PRACTICES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1016A	THE NATURE OF CONFLICT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1016B	TYPES OF CONFLICT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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A1016C	ORGANIZATIONAL CULTURE AND CONFLICT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1016D	ACTING TO RESOLVE CONFLICT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1016E	APPLYING CONFLICT PREVENTION TOOLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1017A	BUILDING BLOCKS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1017B	USING VERBS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1017C	GATHERING INFORMATION IN SPANISH	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1017D	USING OBJECT PRONOUNS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1017E	THE PRESENT PERFECT TENSE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1018A	INTRODUCTION TO THE ADULT LEARNER	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1018B	DESIGNING A CURRICULUM FOR LEARNING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1018C	DESIGNING ACTIVE LEARNING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1018D	LEARNER-CENTERED LEARNING STRATEGIES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1018E	HONING YOUR PRESENTATION SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1018F	A BLENDED APPROACH TO LEARNING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1019A	CHALLENGES OF RECRUITING IN THE 21ST CENTURY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1019B	EMPLOYMENT LAW	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1019C	PREPARING FOR RECRUITING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1019D	PREPARING FOR THE INTERVIEW	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1019E	CONDUCTING THE INTERVIEW	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1019F	CANDIDATE EVALUATION & SELECTION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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A1020A	INTRODUCTION TO MANAGING TODAY'S EMPLOYEES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1020B	MANAGING EMPLOYEE PERFORMANCE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1020C	MANAGING EMPLOYEE SUCCESS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1020D	BUILDING YOUR BENCH	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1020E	EMPLOYEE RETENTION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1020F	HR LAW AND TODAY'S EMPLOYEES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1021A	DEALING WITH SENSITIVE HUMAN RESOURCE ISSUES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1021B	SEXUAL HARASSMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1021C	ADDRESSING PERFORMANCE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1021D	RECOGNITION, REWARDS, AND COMPENSATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1021E	WORKPLACE DIVERSITY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1022A	MEMBER SERVICE IN TODAY'S ENVIRONMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1022B	BUILDING TEAMS THROUGH TRUST AND COMMUNICATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1022C	CREATING ENTHUSIASM FOR LEARNING AND IMPROVEMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1022D	ENCOURAGING COOPERATION IN OTHERS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1022E	MOTIVATING SERVICE EXCELLENCE IN OTHERS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1023A	INTRODUCTION TO THE BIGGER PICTURE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1023B	PROBLEM SOLVING AND DECISION MAKING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1023C	SCHEDULING AND DELEGATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1023D	PROCESS IMPROVEMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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A1023E	TEAMWORK	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1024A	U.S. CURRENCY FACTS AND FEATURES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1024B	HANDLING AND ORGANIZING CASH	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1024C	CHECKS AND SHARE DRAFTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1024D	DETECTING BAD CHECKS AND DRAFTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1024E	THE CLEARING PROCESS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1024F	ADDITIONAL NEGOTIABLE INSTRUMENTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1025A	TODAYS PROFESSIONAL TELLER	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1025B	CREDIT UNION BASICS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1025C	MANAGING THE TELLER STATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1025D	THE BALANCING ACT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1025E	HANDLING NEGOTIABLE INSTRUMENTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1026A	MEMBER ACCOUNTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1026B	SAVINGS ACCOUNTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1026C	SHARE DRAFT ACCOUNTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1026D	THE FUNDAMENTALS OF LENDING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1026E	ELECTRONIC MEMBER SERVICE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1026F	ADDITIONAL CREDIT UNION SERVICES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1027A	TODAYS CREDIT UNION CALL CENTER	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1027B	DEVELOPING EFFECTIVE COMMUNICATION SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
A1027C	PERFORMING COMMON TASKS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1027D	COMMON INDUSTRY TOOLS AND TECHNOLOGY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1027E	HANDLING SPECIAL SITUATIONS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1027F	PROVIDING CALL CENTER COACHING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1028A	REVISITING AND REVISING YOUR TRAINING PLAN	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1028B	MULTI-SENSORY LEARNING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1028C	LEVELS OF LEARNING	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1028D	LEARNER RETENTION AND MOTIVATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1028E	FINE-TUNING YOUR PRESENTATION SKILLS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1028F	THE ART OF FACILITATION	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1029A	NATIONAL, LOCAL, AND PERSONAL ECONOMIES	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1029B	BUDGETING BASICS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1029C	THE SAVINGS HABIT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1029D	UNDERSTANDING CONSUMER CREDIT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1029E	HELPING MEMBERS WITH SEVERE FINANCIAL PROBLEMS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1029F	MEMBER SERVICE MORE THAN EVER	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1030A	SUPPORTING YOUR CREDIT UNIONS PROFESSIONAL IMAGE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1030B	PROFESSIONAL SERVICE BASICS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1030C	HANDLING MEMBERS FINANCIAL BUSINESS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1030D	USING TECHNOLOGY TO PROVIDE MEMBER SERVICE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
A1030E	RELATING TO DIVERSE MEMBERS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1030F	RESOLVING CONFLICTS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1031A	LEADERS AND THE TEAMS THEY LEAD	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1031B	LIFE SKILLS FOR LEADERS	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1031C	LEADERSHIP FOR THE 21ST CENTURY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1031D	LEADING THROUGH CHANGE AND CONFLICT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1031E	DEVELOPING LEADERS AROUND YOU	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1032A	THE IMPORTANCE OF GROWING MEMBERSHIP	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1032B	THE ROLE OF BRANCH EMPLOYEES IN GROWING MEMBERSHIP	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1032C	THE ROLE OF CALL CENTER EMPLOYEES IN GROWING MEMBERSHIP	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1032D	MEMBERSHIP GROWTH IS EVERYONES JOB A ROLE FOR EVERY DEPARTMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1032E	LEADING FOR MEMBERSHIP GROWTH THE ROLE OF THE EXECUTIVE TEAM	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
A1032F	MEMBERSHIP GROWTH STRATEGIES FOR THE FUTURE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M01M	FUNDAMENTALS OF MANAGEMENT, 2ND ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M04M	TRAINING AND ORIENTING EMPLOYEES, 2ND ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M05M	DELEGATING FOR RESULTS, 2ND ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M06M	MANAGING EMPLOYEE PERFORMANCE, 2ND ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M07M	MANAGING TEAMWORK, 1ST ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M08M	PROCESS IMPROVEMENT: ACHIEVING QUALITY TOGETHER	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M09M	DEVELOPING EXCEPTIONAL LEADERSHIP, 1ST ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS

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M10M	STRATEGIC THINKING AND PLANNING, 1ST ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M12M	WORKPLACE DIVERSITY	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M13M	EMPLOYMENT LAW AND PREVENTING SEXUAL HARASSMENT	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M15	INTERPERSONAL SKILLS: UNDERSTANDING YOUR EFFECT ON OTHERS, 1ST ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M18M	ASSET-LIABILITY MANAGEMENT FOR EXECUTIVES, 2ND ED	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
M19M	MANAGING CHANGE	SELF-PACED	01/2009-12/2011	45 MIN.	0	0	TOO FEW HOURS
	APPLYING LEADERSHIP BASICS (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS, 11 MIN.	1.09	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	BACK SAFETY	SELF-PACED	09/2010-12/2011	30 MIN.	0	0	TOO FEW HOURS
	BASIC FIRST AID	SELF-PACED	09/2010-12/2011	1 HOUR	0	0	NON-ACADEMIC
	BASICS OF EFFECTIVE COMMUNICATION (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 44 MIN.	1.37	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	BASICS OF EFFECTIVE SELLING (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS, 11 MIN.	1.09	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	BLOODBORNE PATHOGENS	SELF-PACED	09/2010-12/2011	30 MIN.	0	0	TOO FEW HOURS
	BUILDING DYNAMIC BUSINESS TEAMS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	5 HOURS	2.5	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	BUILDING STRONG CUSTOMER RELATIONSHIPS (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 10 MIN.	1.09	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	BUSINESS MEETING SKILLS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 27 MIN.	1.23	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	CHANGE MANAGEMENT FOR EMPLOYEES (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS 43 MIN.	1.86	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	CLOSING THE SALE	SELF-PACED	09/2010-12/2011	57 MIN.	0	0	TOO FEW HOURS

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	COACHING ESSENTIALS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS 30 MIN.	1.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	COMMUNICATING CLEARLY	SELF-PACED	09/2010-12/2011	2 HOURS	1	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	CUSTOMER SERVICE VIA PHONE AND EMAIL (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS 53 MIN.	1.94	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	DELEGATING (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 57 MIN.	0.98	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	DEVELOPING AND IMPLEMENTING A STRATEGIC PLAN (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 35 MIN.	0.79	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	DEVELOPING AND LEADING AN EFFECTIVE TEAM (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 39 MIN.	0.83	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	DYNAMIC BUSINESS PRESENTATIONS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 9 MIN.	0.58	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE BUSINESS WRITING (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 26 MIN.	0.72	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE LISTENING SKILLS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOURS	0.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE MANAGEMENT: COMMUNICATING SUCCESSFULLY (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS	1.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE MANAGEMENT: CREATING SUCCESSFUL SOLUTIONS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS	1.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE TIME MANAGEMENT FOR YOU (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	4 HOURS 56 MIN.	2.47	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EMOTIONAL INTELLIGENCE (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS 8 MIN.	1.57	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	FINANCIAL BASICS FOR NON-FINANCIAL MANAGERS (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 25 MIN.	0.71	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	FINANCIAL PERFORMANCE ESSENTIALS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS	1.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	GRAMMAR ESSENTIALS (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	5 HOURS	2.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	HIRING AND LAWFUL TERMINATION	SELF-PACED	09/2010-12/2011	3 HOURS 30 MIN.	1.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

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	IBM® LOTUS NOTES® 8: DATABASES	SELF-PACED	09/2010-12/2011	5 HOURS 59 MIN.	2.99	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	IBM® LOTUS NOTES® 8: MAIL AND CALENDARS	SELF-PACED	09/2010-12/2011	6 HOURS 45 MIN.	3.38	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MAKING GROUP DECISIONS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS	1.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MANAGING CONFLICT (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 40 MIN.	1.34	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MANAGING INNOVATION AND CREATIVITY (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 11 MIN.	1.09	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MANAGING PROJECT TEAMS (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS 28 MIN.	1.74	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MARKETING ESSENTIALS: ANALYZING YOUR MARKET (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 30 MIN.	0.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	WINDOWS XP PROFESSIONAL: AN INTRODUCTION	SELF-PACED	09/2010-12/2011	3 HOURS 7 MIN.	1.56	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS 2003: LEVEL 1	SELF-PACED	09/2010-12/2011	4 HOURS 40 MIN.	2.34	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS 2003: LEVEL 2	SELF-PACED	09/2010-12/2011	5 HOURS 13 MIN.	2.61	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS 2003: LEVEL 3	SELF-PACED	09/2010-12/2011	5 HOURS 30 MIN.	2.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS 2003: LEVEL 4	SELF-PACED	09/2010-12/2011	4 HOURS 46 MIN.	2.39	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS™ 2007: LEVEL 1 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	7 HOURS 30 MIN.	3.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS™ 2007: LEVEL 2 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	6 HOURS 15 MIN.	3.13	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

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	MICROSOFT® OFFICE ACCESS™ 2007: LEVEL 3 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	5 HOURS 30 MIN.	2.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS™ 2007: LEVEL 4 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	5 HOURS 15 MIN.	2.63	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE ACCESS™ 2007: NEW FEATURES	SELF-PACED	09/2010-12/2011	3 HOURS 15 MIN.	1.63	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL 2003: INTRODUCTION TO VBA	SELF-PACED	09/2010-12/2011	8 HOURS 30 MIN.	4.25	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL 2003: LEVEL 1	SELF-PACED	09/2010-12/2011	5 HOURS 45 MIN.	2.88	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL 2003: LEVEL 2	SELF-PACED	09/2010-12/2011	4 HOURS 50 MIN.	2.42	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL 2003: LEVEL 3	SELF-PACED	09/2010-12/2011	4 HOURS 31 MIN.	2.26	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL 2007: VBA	SELF-PACED	09/2010-12/2011	5 HOURS 7 MIN.	2.56	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL® 2007: LEVEL 1 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	6 HOURS 30 MIN.	3.25	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL® 2007: LEVEL 2 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	6 HOURS	3	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL® 2007: LEVEL 3 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	8 HOURS 15 MIN.	4.13	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL® 2007: LEVEL 4	SELF-PACED	09/2010-12/2011	6 HOURS 1 MIN.	3.01	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL® 2007: NEW FEATURES	SELF-PACED	09/2010-12/2011	4 HOURS	2	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE EXCEL® 2008 : LEVEL 2 (MACINTOSH)	SELF-PACED	09/2010-12/2011	5 HOURS 5 MIN.	5.08	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

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	MICROSOFT® OFFICE EXCEL® 2008: LEVEL 1 (MACINTOSH)	SELF-PACED	09/2010-12/2011	6 HOURS 14 MIN.	3.12	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE OUTLOOK 2003: LEVEL 1	SELF-PACED	09/2010-12/2011	5 HOURS 46 MIN.	2.89	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE OUTLOOK 2003: LEVEL 2	SELF-PACED	09/2010-12/2011	4 HOURS 30 MIN.	2.25	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE OUTLOOK 2003: LEVEL 3	SELF-PACED	09/2010-12/2011	5 HOURS 30 MIN.	2.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE OUTLOOK® 2007: LEVEL 1 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	8 HOURS 30 MIN.	4.25	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE OUTLOOK® 2007: LEVEL 2 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	8 HOURS 15 MIN.	4.13	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE OUTLOOK® 2007: LEVEL 3 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	6 HOURS 45 MIN.	3.38	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT 2003: LEVEL 1	SELF-PACED	09/2010-12/2011	4 HOURS 48 MIN.	2.4	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT 2003: LEVEL 2	SELF-PACED	09/2010-12/2011	5 HOURS 18 MIN.	2.65	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT® 2007: LEVEL 1 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	8 HOURS 30 MIN.	4.25	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT® 2007: LEVEL 2 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	8 HOURS 15 MIN.	4.13	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT® 2007: NEW FEATURES	SELF-PACED	09/2010-12/2011	3 HOURS 45 MIN.	1.88	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT® 2008 : LEVEL 1 (MACINTOSH)	SELF-PACED	09/2010-12/2011	7 HOURS 13 MIN.	3.61	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE POWERPOINT® 2008: LEVEL 2 (MACINTOSH)	SELF-PACED	09/2010-12/2011	6 HOURS 45 MIN.	3.38	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

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	MICROSOFT® OFFICE WORD 2003: LEVEL 1	SELF-PACED	09/2010-12/2011	4 HOURS 36 MIN.	2.3	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD 2003: LEVEL 2	SELF-PACED	09/2010-12/2011	5 HOURS 49 MIN.	2.91	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD 2003: LEVEL 3	SELF-PACED	09/2010-12/2011	4 HOURS 46 MIN.	2.39	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD 2004 FOR MACINTOSH: LEVEL 1	SELF-PACED	09/2010-12/2011	5 HOURS 36 MIN.	2.8	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD 2004 FOR MACINTOSH: LEVEL 2	SELF-PACED	09/2010-12/2011	5 HOURS 39 MIN.	2.83	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD 2007: NEW FEATURES	SELF-PACED	09/2010-12/2011	3 HOURS 30 MIN.	1.75	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD® 2007: LEVEL 1 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	8 HOURS 45 MIN.	4.38	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD® 2007: LEVEL 2 (SECOND EDITION)	SELF-PACED	09/2010-12/2011	9 HOURS	4.50	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD® 2008: LEVEL 1 FOR MACINTOSH	SELF-PACED	09/2010-12/2011	6 HOURS 47 MIN.	3.39	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® OFFICE WORD® 2008: LEVEL 2 (MACINTOSH)	SELF-PACED	09/2010-12/2011	6 HOURS 14 MIN.	3.12	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® POWERPOINT® 2004 FOR MACINTOSH: LEVEL 1	SELF-PACED	09/2010-12/2011	4 HOURS 46 MIN.	2.39	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® POWERPOINT® 2004 FOR MACINTOSH: LEVEL 2	SELF-PACED	09/2010-12/2011	4 HOURS 36 MIN.	2.30	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® WINDOWS VISTA™: LEVEL 1	SELF-PACED	09/2010-12/2011	4 HOURS	2	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® WINDOWS VISTA™: LEVEL 2	SELF-PACED	09/2010-12/2011	4 HOURS	2	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MICROSOFT® WINDOWS VISTA™: NEW FEATURES	SELF-PACED	09/2010-12/2011	4 HOURS	2	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	MOTIVATING YOUR EMPLOYEES (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	5 HOURS 5 MIN.	2.54	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	NOTES 7 DATABASES (PART 1): MANIPULATING DOCUMENTS	SELF-PACED	09/2010-12/2011	10 HOURS 27 MIN.	5.23	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	NOTES 7 DATABASES (PART 2): MANAGING DOCUMENTS	SELF-PACED	09/2010-12/2011	13 HOURS 23 MIN.	6.69	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	NOTES 7 MAIL AND CALENDARS (PART 1): WORKING WITH NOTES MAIL	SELF-PACED	09/2010-12/2011	18 HOURS 50 MIN.	9.42	0.5	INTERDISCIPLINARY/ ELECTIVE
	NOTES 7 MAIL AND CALENDARS (PART 2): SCHEDULING WITH THE CALENDAR AND USING THE TO-DO LIST	SELF-PACED	09/2010-12/2011	13 HOURS 60 MIN.	7	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	OFFICE ERGONOMICS	SELF-PACED	09/2010-12/2011	45 MIN.	0	0	TOO FEW HOURS
	PERFORMANCE MANAGEMENT (SECOND EDITION)(INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 13 MIN.	1.11	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	PLANNING AND CONTROLLING BUDGETS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS	1	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	PREPARING TO INTERVIEW JOB CANDIDATES (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 22 MIN.	0.69	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	PROJECT MANAGEMENT SKILLS FOR NON-PROJECT MANAGERS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 41 MIN.	1.34	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	PROVIDING EFFECTIVE FEEDBACK (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	1 HOUR 25 MIN.	0.71	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	REALISTIC TIME MANAGEMENT GOALS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	3 HOURS 32 MIN.	1.77	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	RECOGNIZING AND AVOIDING BURNOUT (SECOND EDITION) (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS 14 MIN.	1.12	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	SAFETY ORIENTATION	SELF-PACED	09/2010-12/2011	1 HOUR	0.5	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	SALES CYCLE BASICS	SELF-PACED	09/2010-12/2011	1 HOUR 15 MIN.	0.63	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	SLIPS, TRIPS AND FALLS	SELF-PACED	09/2010-12/2011	30 MIN.	0	0	TOO FEW HOURS

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	SOLVING PROBLEMS LOGICALLY (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	2 HOURS	1	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
	WRITING EFFECTIVE EMAILS (INCLUDES SIMULATION)	SELF-PACED	09/2010-12/2011	40 MIN.	0	0	TOO FEW HOURS
	BSA/CTR PROCEDURES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	BUSINESS CONTINUITY/DISASTER RECOVERY	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	CHECK ACCEPTANCE GUIDELINES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	DEPARTMENTS	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	ELECTRICAL SAFETY	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	MSR ENDORSEMENTS	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	ERGONOMICS	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	FRAUD	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	GECU HISTORY	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	H1N1 FLU	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	HMDA: FUNDAMENTALS AND BEYOND	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	MAINTENANCE CONNECTION	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	MEMBER INFORMATION SECURITY	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	MEMBER INFORMATION SECURITY PART 2	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	MSR NEGOTIABLE INSTRUMENTS	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	NOTARY PROCEDURES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	POA PROCEDURES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	PROCUREMENT PROCEDURES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC

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	REMOTE SERVICES	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	SAFE DRIVING	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	SECURITY AWARENESS	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	SEXUAL HARASSMENT	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	NON-ACADEMIC
	SKIN CANCER PREVENTION	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	SLIP, TRIP AND FALL PREVENTION	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	SMOKING AND TOBACCO USE	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS
	WORKPLACE VIOLENCE	SELF-PACED	01/2009-12/2011	30 MIN.	0	0	TOO FEW HOURS