

## University of Phoenix - Prior Learning Assessment - Corporate Articulation

### BELLSOUTH CORPORATIONS

(includes training for BellSouth Corporation, BellSouth Business Systems, Inc., BellSouth Latin America Group, Cingular Wireless LLC, SBC Communications)  
Credit Recommendation Guide (CRG)



The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: [ecampus.phoenix.edu/pla](http://ecampus.phoenix.edu/pla) or contact the department toll free at 866-440-4707.

\*NOTE: Fees are applicable for credits evaluated.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made based on current academic standards as outlined in the academic policy of the University.

#### University of Phoenix Equivalency: (General Education or Elective category to which credit can be applied)

Combinable: Courses may only be combined with courses of similar content, modality and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
N04631V.01 (138)	ATM CONFIGURATION (20232)	CLASSROOM	01/2000- 12/2002	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N04654V.01	ATM ESSENTIALS (GN2200)	CLASSROOM	01/2000- 12/2003	24	*	1.5	SCIENCE TECHNOLOGY
N04655V.01	ATM INTERNETWORKING (GN2100)	CLASSROOM	01/1998- 12/2000	24	*	1.5	SCIENCE TECHNOLOGY
N04630V.01	ATM TECHNICAL OVERVIEW (20229)	CLASSROOM	01/2000- 12/2000	16	*	1	SCIENCE TECHNOLOGY
N04638V.01	ATM TECHNOLOGY AND PRACTICAL OPERATIONS (ISS952)	CLASSROOM	01/2000- 12/2004	24	*	1.5	SCIENCE TECHNOLOGY
N04716V.01	ATM TECHNOLOGY FUNDAMENTALS - SERIES	SELF-PACED	01/2000- 12/2005	12	*	COMBINABLE	SCIENCE TECHNOLOGY
N04722V.01	ATM TROUBLESHOOTING - SERIES	SELF-PACED	01/2000- 12/2005	24	*	0.5	SCIENCE TECHNOLOGY
N04656V.01	ATM TROUBLESHOOTING (GN2250)	CLASSROOM	01/2000- 12/2002	24	*	1.5	SCIENCE TECHNOLOGY

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N04645V.01	ATM/FRAME INTERWORKING (20235)	CLASSROOM	01/2000-12/2002	16	*	1	SCIENCE TECHNOLOGY
N06195J.01	ATTRIBUTES, SYMBOLS AND CONCEPTS OF OUTSIDE PLANT II	SELF-PACED	01/1997-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
I01174I.01	BALANCING RESPONSIBILITIES	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
I01506I.01	BASIC AND INTERMEDIATE EXCEL 2000	CLASSROOM	01/2000-12/2005	7	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
P01208C.01	BASIC ELECTRICITY	SELF-PACED	01/1990-12/2005	40	*	1	INTERDISCIPLINARY/ELECTIVE
P01304C.01	BASIC ELECTRONICS	SELF-PACED	01/1998-12/2005	40	*	1	SCIENCE TECHNOLOGY
B08890I.01	BASIC NETWORK CONCEPTS FOR SCS	CLASSROOM	01/1999-12/2005	28	*	1.5	SCIENCE TECHNOLOGY
G02001V.01	BASIC ROUTER CONFIGURATION	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N05216I.01	BASIC UNIX FUNDAMENTALS	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
B03232T.01	BASIC/NETWORK ALTERNATE ROUTE SELECTION (BARS/ NARS) HIGH PERF. NETWORKING	CLASSROOM	01/2004-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
Z09220W.01	BASICS OF FINANCE	SELF-PACED	01/1998-12/2001	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
N15310I.01	BROADBAND EQUIPMENT OVERVIEW	CLASSROOM	01/2001-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04678I.01	BROADBAND GATEWAY BSN 5000 OPERATIONS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04679I.01	BROADBAND GATEWAY SERVICE INQUIRY	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04673I.01	BROADBAND NETWORK MANAGEMENT SYSTEM (BBNMS)	CLASSROOM	01/2000-12/2003	16	*	1	SCIENCE TECHNOLOGY
N24673I.01	BROADBAND NETWORK MANAGEMENT SYSTEM (BBNMS)	CLASSROOM	01/2004-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04673CI.01	BROADBAND NETWORK MANAGEMENT SYSTEM (BBNMS) FOR MAINTENANCE	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04673AI.01	BROADBAND NETWORK MANAGEMENT SYSTEM (BBNMS) FOR PROVISIONING	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04674I.01	BROADBAND NETWORK MANAGEMENT SYSTEM RELEASE 4.0	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
N04649V.01	BROADBAND SERVICE NODE (BSN) 5000 (2828)	CLASSROOM	01/2000-12/2003	20	*	1	SCIENCE TECHNOLOGY

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G07003W.01	BROADWORKS SERVER COMPLEX - TIER 1 MAINTENANCE	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
G07004W.01	BROADWORKS TN ENTERPRISE ADMINISTRATION	CLASSROOM	01/2000-12/2005	12	*	0.5	SCIENCE TECHNOLOGY
L01302I.01	BUILDING A BETTER BUSINESS CASE	CLASSROOM	01/1998-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
N00415W.01	BUILDING BASIC MULTIPLEXERS (MUXS)	SELF-PACED	01/2003-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
B032306V.01	BUILDING SCALABLE CISCO INTERNETWORKS	CLASSROOM	01/2000-12/2005	33	*	2	SCIENCE TECHNOLOGY
*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES IN THE BUSINESS WRITING AREA: PROFESSIONAL BUSINESS WRITING FOR CSAS (B003300I.01); EFFECTIVE BUSINESS WRITING FOR INTERCONNECTION SERVICES (I00694I0.01); BUSINESS WRITING (I01513I.01) OR PROFESSIONAL BUSINESS COMMUNICATIONS (B00165I.01)							
I01513I.01	BUSINESS WRITING	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N04634V.01	BVOC ATM/PSAX600/PSAX1200 (20232)	CLASSROOM	01/2000-12/2002	16	*	1	SCIENCE TECHNOLOGY
N25860I.01	C AND C++ FOR NON-C PROGRAMMERS (SL145)	CLASSROOM	01/2000-12/2001	40	*	2.5	SCIENCE TECHNOLOGY
N04676I.01	CATENA CNX-5 ARCHITECTURE AND ACTIVATION	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04717V.01	CBX 500 INSTALLATION & MAINTENANCE - SERIES	SELF-PACED	01/2000-12/2005	8	*	COMBINABLE	SCIENCE TECHNOLOGY
*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES IN THE BUSINESS WRITING AREA: PROFESSIONAL BUSINESS WRITING FOR CSAS (B003300I.01); EFFECTIVE BUSINESS WRITING FOR INTERCONNECTION SERVICES (I00694I0.01); BUSINESS WRITING (I01513I.01)							
C00235I.01	CENTER LEADER INTERMEDIATE TRAINING : LEAP TO ENGAGEMENT	CLASSROOM	01/2004-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES: FAM AND CAM FOUNDATIONS:LEAP TO LEADERSHIP: OR LEAP ASSISTANT CENTER LEADERS FOUNDATIONS OR LEAP SUPPORT MANAGER FOUNDATIONS OR LEAP CENTER LEADER FOUNDATIONS OR COACH FOUNDATIONS TRAINING: LEAP TO LEADERSHIP; OR SALES COACH INTERMEDIATE TRAINING: LEAP TO ENGAGEMENT							
C00239I.01	CENTER SUPPORT MANAGER INTERMEDIATE TRAINING: LEAP TO ENGAGEMENT	CLASSROOM	01/2000-12/2005	40	*	2.5	ELECTIVE
B09420W.01	CHARACTERIZING AN EXISTING NETWORK (DCNE0100)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
*NOTE - CREDIT MAY BE AWARDED FOR EITHER CIRCUIT DESIGN DOCUMENTS OR CIRCUIT DESIGN WORD TRAINING FOR REPAIR CENTER							
N16402J.01	CIRCUIT DESIGN DOCUMENTS	SELF-PACED	01/2001-12/2005	20	*	0.5	SCIENCE TECHNOLOGY
N16409I.01	CIRCUIT DESIGN WORD TRAINING FOR REPAIR CENTER	CLASSROOM	01/2000-12/2005	20	*	1.0	SCIENCE TECHNOLOGY

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I01346I.01 (175)	CIRCUIT TECHNOLOGY	CLASSROOM	01/2000-12/2005	13	*	0.5	SCIENCE TECHNOLOGY
N04637V.01	CISCO ROUTERS: INSTALLING, CONFIGURING AND MAINTAINING (ISS290)	CLASSROOM	01/2000-12/2002	24	*	1.5	SCIENCE TECHNOLOGY
Z12005I.01	CLOSE, FOLLOW-UP AND MANAGEMENT ATTESTATION	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
C00230I.01	COACH FOUNDATIONS TRAINING: LEAP TO LEADERSHIP	CLASSROOM	01/2004-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
S08206I.01	COACHING FOR IMPACT: AN ADVANCED COACHING WORKSHOP	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
L00067I.01	COACHING SKILLS WORKSHOP	CLASSROOM	01/1992-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
<b>*NOTE - COLLETIONS SOFT SKILLS DUPLICATED MANAGING ERRORS EFFECTIVELY, CREDIT MAY ONLY BE AWARDED TO ONE, NOTE BOTH.</b>							
A01451I.01	COLLECTIONS SOFT SKILLS	CLASSROOM	01/2004-12/2005	7	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
I01170I.01	COMMUNICATING EXPECTATIONS	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
B03330V.01	COMPTIA NETWORK+ CERTIFICATION	SELF-PACED	01/2001-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
N04635V.01	COMPUTER NETWORK OPERATIONS AND MAINTENANCE ISS220)	CLASSROOM	01/2000-12/2004	40	*	2.5	SCIENCE TECHNOLOGY
I01172I.01	CONDUCTING EFFECTIVE MEETINGS	CLASSROOM	01/2001-12/2001	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
G02008V.01	CONFIGURING BASIC DIAL ACCESS	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY
G02004V.01	CONFIGURING VPN ACCESS AND NETWORKS	CLASSROOM	01/2004-12/2005	48	*	3	SCIENCE TECHNOLOGY
L00127I.01	CONSTRUCTIVE CONTENTION	CLASSROOM	01/1997-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
L00130I.01	CONSULTING WITH CLIENTS	CLASSROOM	01/1999-12/2005	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
B06623I.01	CONVERGENCE WATCH FOR SALES	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
R00358W.01	CORE SKILLS FOR BUILDING COMMITMENT	SELF-PACED	01/2002-12/2005	3	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
R00128I.01	CREATING A SERVICE CULTURE: THE SERVICE LEADER'S ROLE	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
B06624I.01	CREATING VALUE IN THE CUSTOMER ENTERPRISE	CLASSROOM	01/2000-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
P01217C.01	CRITICAL THINKING FOR WORKING STUDENTS	SELF-PACED	01/2004-12/2005	8	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

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I015551.01	CUSTOMER CARE SKILLS - MANAGEMENT	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
I015571.01	CUSTOMER CARE SKILLS - SERVICE REPRESENTATIVES	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
I015561.01	CUSTOMER CARE SKILLS - TECHNICIANS	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
N046751.01	CUSTOMER SERVICE TRAINING FOR THE TELECOM PROFESSIONAL	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
R001101.01	D.I.S.C. PERSONALITY PROFILE	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
<b>*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES: DATA-ACCESS TECHNOLOGIES OR ICS SALES DATA NETWORKING</b>							
I0083210.01	DATA- ACCESS TECHNOLOGIES	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
I0083410.01	DATA INFRASTRUCTURES	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
I0083110.01	DATA TRENDS AND FUNDAMENTALS	CLASSROOM	01/2000-12/2005	40	*	2.5	INTERDISCIPLINARY/ELECTIVE
G07002W.01	DATABASE PROVISIONING & TRANSLATIONS FOR BROADWORKS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04644V.01	DCSC COMMUNICATIONS TECHNOLOGY OVERVIEW (20200, 20229, 20211, 20251)	CLASSROOM	01/2000-12/2002	16	*	1	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT MAY BE AWARDED FOR ONLY ONE OF THE FOLLOWING: DEALING EFFECTIVELY WITH PEOPLE (DEWP), CONSTRUCTIVE CONTENTION, OR GUIDING CONFLICT RESOLUTION (FOR MANAGERS)</b>							
O00308I.01	DEALING EFFECTIVELY WITH PEOPLE (DEWP)	CLASSROOM	01/2000-12/2005	32	*	2.0	INTERDISCIPLINARY/ELECTIVE
B09425W.01	DESIGNING A LAYER 3 ADDRESSING AND NAMING MODEL FOR CISCO NETWORKS	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
G02005V.01	DESIGNING AN INTERNETWORK PART 1: BASIC INTERNETWORKING CONFIGURATION	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY
G02006V.01	DESIGNING AN INTERNETWORK PART 2: DIA INTERNETWORKING CONFIGURATION	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY
G02011V.01	DESIGNING AN INTERNETWORK PART 3: DIA INTERNETWORKING CONFIGURATION	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY
B066171.01	DESIGNING ATM NETWORKS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
B066161.01	DESIGNING FRAME RELAY NETWORKS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
B09422W.01	DESIGNING THE TOPOLOGY OF CISCO NETWORKS (DCNEE00300V.01)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY

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L00702I.01	DEVELOPING POLICIES, PROCEDURES & DOCUMENTATION	CLASSROOM	01/1996-12/2005	24	*	1.5	INTERDISCIPLINARY/ELECTIVE
P01310C.01	DIGITAL COMMUNICATIONS AND COMPUTER LITERACY	SELF-PACED	01/2002-12/2002	40	*	1	SCIENCE TECHNOLOGY
I00836I0.01	DIGITAL TECHNOLOGIES - MANAGER OVERVIEW	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT CAN AWARDED FOR ONLY ONE: DIRECTIONAL SELLING OR EXPERT SERVICING OR DIRECTIONAL SELLING OVERVIEW OR DIRECTIONAL SELLING OR SALES AND SUPPORT CALL FLOW OR ACQUISITION CALL FLOW</b>							
C00082I.01	DIRECTIONAL SELLING	CLASSROOM	01/2000-12/2005	5	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
C00080I.01	DIRECTIONAL SELLING OVERVIEW	CLASSROOM	01/2000-12/2005	5	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
C00081I.01	DIRECTIONAL SELLING: EXPERT SERVICING	CLASSROOM	01/2000-12/2005	5	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
N25497V.01	DMS SUPERNODE DEVICE-INDEPENDENT RECORDING PACKAGE (DIRP)	CLASSROOM	01/2000-12/2005	32	*	1.5	SCIENCE TECHNOLOGY
N25240V.01	DMS-10 500-SERIES CONTROL AND DATA NETWORKING OAM&P (NTI0266)	CLASSROOM	01/2000-12/2005	32	*	2	SCIENCE TECHNOLOGY
N22050W.01	DS1/DS3 FUNDAMENTALS AND MAINTENANCE	SELF-PACED	01/2004-12/2005	8	*	COMBINABLE	SCIENCE TECHNOLOGY
I00838I0.01	E-COMMERCE, E-BUSINESS AND NETWORK SECURITY	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
B08918I.01	EFFECTIVE BUSINESS PRESENTATIONS	CLASSROOM	01/1999-12/2004	24	*	1.5	COMMUNICATION ARTS
<b>*NOTE - CREDIT WILL ONLY BE AWARDED FOR ONE OF THE FOLLOWING: PROFESSIONAL BUSINESS WRITING FOR CSA'S OR EFFECTIVE BUSINESS WRITING FOR INTERCONNECTION SERVICES OR EXCEL IN BUSINESS WRITING</b>							
I00694I0.01	EFFECTIVE BUSINESS WRITING FOR INTERCONNECTION SERVICES	CLASSROOM	01/2000-12/2005	16	*	0.5	INTERDISCIPLINARY/ELECTIVE
I01177I.01	EFFECTIVE DECISION MAKING	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
L00025I.01	EFFECTIVE SPEAKING SKILLS	CLASSROOM	01/1992-12/2005	16	*	1	COMMUNICATION ARTS
I01176I.01	EMBRACING CHANGE	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
L00058I.01	EMERGING PEOPLE MANAGER	CLASSROOM	01/1992-12/2005	32	*	2	INTERDISCIPLINARY/ELECTIVE
R00040I.01	EMERGING PEOPLE MANAGER	CLASSROOM	01/1997-12/2005	32	*	2	INTERDISCIPLINARY/ELECTIVE

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R00123I.01	EMOTIONAL INTELLIGENCE	CLASSROOM	01/2004-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
B09405W.01	ENCYRPTION TECHNOLOGIES (SNIN0200)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N15365I.01	ENGINEERING MSPP INTO THE NETWORK-LUCENT DMX	CLASSROOM	01/2002-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N15797V.01	ENGINEERING TELECOM BUILDING ELECTRIC SYSTEMS (ENG-TBE)	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N24421V.01	ENHANCED 911 (E911) EMER. SERV. TRANS. SEMINAR/ 0316	CLASSROOM	01/1995-12/1999	16	*	1	INTERDISCIPLINARY/ ELECTIVE
B05182W.01	ENHANCING SPANNING TREE PROTOCOL	SELF-PACED	01/2000-12/2005	3.25	*	COMBINABLE	SCIENCE TECHNOLOGY
<p><b>*NOTE - CREDIT MAY BE AWARDED FOR ONLY ONE OF THE FOLLOWING: MANAGING DIFFICULT CUSTOMER SERVICE, ENSURING THE CUSTOMER RULES IN THE NRC, OR ENSURING THE CUSTOMER RULES</b></p>							
N2115I.01	ENSURING THE CUSTOMER RULES	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N22010I.01	ENSURING THE CUSTOMER RULES IN THE NRC	CLASSROOM	01/2002-12/2002	8	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
Z01116I.01	ENVIRONMENTAL HEALTH & SAFETY ISSUES	CLASSROOM	01/1998-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
B11079I.01	ESP FOLLOW UP	CLASSROOM	01/2002-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
B09421W.01	EXTRACTING NEW CUSTOMER REQUIREMENTS FOR DESIGNING CISCO NETWORKS	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
R00120I.01	FACILITATING IMPROVED PERFORMANCE	CLASSROOM	01/2000-12/2005	12	*	0.5	INTERDISCIPLINARY/ ELECTIVE
L00046I.01	FACILITATION SKILLS WORKSHOP	CLASSROOM	01/1992-12/2005	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
Z01110I.01	FACILITIES PLANNING & PROJECT MGMT	CLASSROOM	01/1993-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
N15178V.01	FACILITY & EQUIPMENT PLANNING SYSTEM - SONET (FEPS-SON)	CLASSROOM	01/1998-12/2001	40	*	2.5	SCIENCE TECHNOLOGY
<p><b>*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES: FAM AND CAM FOUNDATIONS:LEAP TO LEADERSHIP: OR LEAP ASSISTANT CENTER LEADERS FOUNDATIONS OR LEAP SUPPORT MANAGER FOUNDATIONS OR LEAP CENTER LEADER FOUNDATIONS OR COACH FOUNDATIONS TRAINING: LEAP TO LEADERSHIP; OR SALES COACH INTERMEDIATE TRAINING: LEAP TO ENGAGEMENT</b></p>							
C00244I.01	FAM AND CAM FOUNDATIONS: LEAP TO LEADERSHIP	CLASSROOM	01/2000-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE

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Z12002I.01	FIELDWORK	CLASSROOM	01/2003-12/2005	5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
L01301I.01	FINANCIAL MANAGEMENT WORKSHOP	CLASSROOM	01/1998-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
B09406W.01	FIREWALLS AND VPNS (SNINE00300V.01)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
B08886I.01	FOUNDATIONS OF PROJECT MANAGEMENT	CLASSROOM	01/2000-12/2005	32	*	2	INTERDISCIPLINARY/ ELECTIVE
N04719V.01	FRAME RELAY CONFIGURATION - SERIES	SELF-PACED	01/2000-12/2005	12	*	COMBINABLE	SCIENCE TECHNOLOGY
N04643V.01	FRAME RELAY CONFIGURATION (20211)	CLASSROOM	01/2000-12/2002	16	*	1	SCIENCE TECHNOLOGY
N04721V.01	FRAME RELAY-ATM INTERWORKING - SERIES	SELF-PACED	01/2000-12/2005	8	*	COMBINABLE	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT MAY BE AWARDED FOR ONLY ONE; LEADING INTERDEPARTMENTAL TEAMS, FUNDAMENTALS OF EMPLOYEE DEVELOPMENT (BLT II - NON-SALES), OR FUNDAMENTALS OF EMPLOYEE DEVELOPMENT (BLT II-SALES)</b>							
R00015I.01	FUNDAMENTALS OF EMPLOYEE DEVELOPMENT (BLT II - NON-SALES)	CLASSROOM	01/2000-12/2005	36	*	2.0	INTERDISCIPLINARY/ ELECTIVE
R00016I.01	FUNDAMENTALS OF EMPLOYEE DEVELOPMENT (BLT II - SALES)	CLASSROOM	01/2000-12/2005	36	*	2.0	INTERDISCIPLINARY/ ELECTIVE
R00010C.01	FUNDAMENTALS OF EMPLOYEE RELATIONS (BLT I)	SELF-PACED	01/2000-12/2005	8	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N06280I.01	FUNDAMENTALS OF ENGINEERING	CLASSROOM	01/1990-12/2003	80	*	5	SCIENCE TECHNOLOGY
Z01114I.01	FUNDAMENTALS OF FACILITIES MGMT	CLASSROOM	01/1992-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
R00020I.01	FUNDAMENTALS OF SALES OPERATIONS (BLT III)	CLASSROOM	01/2000-12/2005	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
R00021I.01	FUNDAMENTALS OF SALES OPERATIONS (BLT III)	CLASSROOM	01/2003-12/2004	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
N05820V.01	FUNDAMENTALS OF SOLARIS (EU-118)	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N05558V.01	FUNDAMENTALS OF UNIX AND SHELL PROGRAMMING (UC1070)	CLASSROOM	01/2000-12/2002	40	*	2.5	SCIENCE TECHNOLOGY
A01029I.01	GALLEY UPDATE SYSTEM	CLASSROOM	01/1998-12/2003	14	*	0.5	SCIENCE TECHNOLOGY
N19350V.01	GENERATOR SET CONTROLS AND TRANSFER SWITCH	CLASSROOM	01/1999-12/2005	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
I01173I.01	GIVING FEEDBACK	CLASSROOM	01/2001-12/2001	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
L01114I.01	GO FOR THE GOLD: COACHING FOR GROWTH (CRAFT)	CLASSROOM	01/2001-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
L00114I.01	GO FOR THE GOLD: COACHING FOR GROWTH (MANAGEMENT)	CLASSROOM	01/2002-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
I01175I.01	GOAL PLANNING	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
Z06003I.01	GOOD REQUIREMENTS WORKSHOP	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
Z12009I.01	GOVERNANCE & THE AUDIT COMMITTEE	CLASSROOM	01/2003-12/2005	2	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
L00814I.01	GUIDING CONFLICT RESOLUTION	CLASSROOM	01/1998-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
R00022I.01	GUIDING CONFLICT RESOLUTION	CLASSROOM	01/2003-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
R00045I.01	GUIDING THE DEVELOPMENT OF OTHERS	CLASSROOM	01/2001-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
R00386W.01	GUIDING THE DEVELOPMENT OF OTHERS	SELF-PACED	01/2002-12/2005	3	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
N04718V.01	GX 550 INSTALLATION & MAINTENANCE - SERIES	SELF-PACED	01/2000-12/2005	8	*	COMBINABLE	SCIENCE TECHNOLOGY
N04640V.01	HANDS ON UNIX FOR SYSTEM SUPPORT OPERATIONS ((ISS425)	CLASSROOM	01/2000-12/2004	40	*	2.5	SCIENCE TECHNOLOGY
G07011I.01	HARMONY6000 CONFERENCING BRIDGE OAMP	CLASSROOM	01/2000-12/2005	12	*	0.5	SCIENCE TECHNOLOGY
G07010I.01	HARMONY6000 MEDIA SERVER OAMP	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
G07012I.01	HARMONY6000 UNIFIED MESSAGING OAMP	CLASSROOM	01/2000-12/2005	12	*	0.5	SCIENCE TECHNOLOGY
G08005I.01	HIQ8000 & HIG1200 DATABASE TRANSLATIONS & PROVISIONING	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
G08006I.01	HIQ8000 & HIG1200 MEDIA GATEWAY PLANNING & CAPACITY ENGINEERING	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
G08007I.01 (143)	HIQ8000 & HIG1200 TRAFFIC ENGINEERING FOR VOIP NET	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
G08004I.01	HIQ8000 SOFTSWITCH & HIG1200 MEDIA GATEWAY BASIC M	CLASSROOM	01/2000-12/2005	32	*	2	SCIENCE TECHNOLOGY
G08002I.01	HIQ8000 SOFTSWITCH OPERATIONS AND ADMINISTRATION	CLASSROOM	01/2000-12/2005	32	*	2	SCIENCE TECHNOLOGY
I00842I0.01	ICS - SALES COMMUNICATIONS	CLASSROOM	01/2000-12/2005	16	*	1	COMMUNICATION ARTS

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<b>*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES: DATA-ACCESS TECHNOLOGIES OR ICS SALES DATA NETWORKING.</b>							
I00833I0.01	ICS SALES - DATA NETWORKING	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N04658I.01	IDSU OPERATION AND MAINTENANCE FOR FAST PACKET	CLASSROOM	01/2000-12/2002	4	*	COMBINABLE	SCIENCE TECHNOLOGY
L00107I.01	INCLUSION: A BUSINESS IMPERATIVE	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
L00407I.01	INFLUENCE & COLLABORATION	CLASSROOM	01/1999-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
C0218I.01	INFORMATION MAPPING	CLASSROOM	01/2000-12/2005	7.5	*	0.5	INTERDISCIPLINARY/ ELECTIVE
N04670I.01	INTAS OVERVIEW	CLASSROOM	01/2000-12/2003	8	*	0.5	SCIENCE TECHNOLOGY
N04703V.01	INTERCONNECTION OF CISCO NETWORKING DEVICES	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N04713V.01	INTERNETWORKING ESSENTIALS - SERIES	SELF-PACED	01/2000-12/2005	20	*	0.5	SCIENCE TECHNOLOGY
B01000V.01	INTERNETWORKING FUNDAMENTALS	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N04651V.01	INTERWORKING ROUTERS AND SWITCHES (GN530)	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
N04662V.01	INTERWORKING WITH TCP/IP (GN)	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
P01111C.01	INTRO TO FIBER OPTICS	SELF-PACED	01/2001-12/2005	40	*	1	SCIENCE TECHNOLOGY
G01014V.01	INTRODUCTION TO ATM	CLASSROOM	01/2004-12/2005	16	*	1	SCIENCE TECHNOLOGY
B01006V.01	INTRODUCTION TO BELL SOUTH MANAGED FACILITIES	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04660I.01	INTRODUCTION TO BROADBAND GATEWAY FOR SAR	CLASSROOM	01/2000-12/2003	8	*	0.5	SCIENCE TECHNOLOGY
B01005V.01	INTRODUCTION TO BSDN MANAGEMENT NETWORK	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
G02000V.01	INTRODUCTION TO CISCO ROUTERS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04669I.01	INTRODUCTION TO DIGITAL T1 TROUBLESHOOTING	CLASSROOM	01/2000-12/2003	12	*	0.5	SCIENCE TECHNOLOGY
B09408W.01	INTRODUCTION TO INTERNETWORKING (CCNA0100)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY

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B01007V.01	INTRODUCTION TO INTERNETWORKING TROUBLESHOOTING	CLASSROOM	01/2000-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
N04666I.01	INTRODUCTION TO JAVA BASED BROADBAND OPERATIONS	CLASSROOM	01/2000-12/2003	4	*	COMBINABLE	SCIENCE TECHNOLOGY
G02003V.01	INTRODUCTION TO MANAGING TRAFFIC	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
B01002V.01	INTRODUCTION TO NETWORK ADDRESSING	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
B01001V.01	INTRODUCTION TO NETWORK PROTOCOLS	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N04701V.01	INTRODUCTION TO NETWORKING	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
B09404W.01	INTRODUCTION TO SECURITY IN NETWORKED ENVIRONMENTS (SNIN0100)	SELF-PACED	01/2003-12/2005	3	*	COMBINABLE	SCIENCE TECHNOLOGY
I00800I.01 (148)	INTRODUCTION TO TELECOMMUNICATIONS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
G07001W.01	INTRODUCTION TO THE BROADWORKS SERVER COMPLEX	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04714V.01	INTRODUCTION TO XDSL - SERIES	SELF-PACED	01/2000-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
B06618I.01	IP NETWORK SECURITY	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
L00090I.01	KEEPING YOUR BEST: TALENT BUILDER	CLASSROOM	01/1992-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
Z03056U.01	LABOR RELATIONS/HPVC	SELF-PACED	01/2001-12/2003	8	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
N05229W.01	LAN FUNDAMENTALS	SELF-PACED	01/1997-12/2002	8	*	COMBINABLE	SCIENCE TECHNOLOGY
N04641V.01	LAN OPERATIONS, ADMINISTRATION AND MAINTENANCE (ISS250)	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
B06612I.01	LAN/WAN ROUTING	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
B06611I.01	LANS/LAN SWITCHING	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY
B00399I.01	LASER - DEVELOPING PROFESSIONAL CUSTOMER RAPPORT	CLASSROOM	01/1999-12/2005	14	*	0.5	INTERDISCIPLINARY/ELECTIVE
S08181P.01	LEADERSHIP COACH FOUNDATIONS	CLASSROOM	01/2000-12/2005	21	*	1	INTERDISCIPLINARY/ELECTIVE
B08871V.01	LEADING INTERDEPARTMENTAL TEAMS	CLASSROOM	01/1999-12/2005	16	*	1	INTERDISCIPLINARY/ELECTIVE

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L00840 I.01	LEADING SUCCESSFUL MEETINGS	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
R00090I.01	LEADING TEAMS	CLASSROOM	01/2003-12/2005	16	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
R00140I.01	LEADING YOUR TEAM TO OPTIMAL PERFORMANCE	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
<b>*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES: FAM AND CAM FOUNDATIONS:LEAP TO LEADERSHIP; OR LEAP ASSISTANT CENTER LEADERS FOUNDATIONS OR LEAP SUPPORT MANAGER FOUNDATIONS OR LEAP CENTER LEADER FOUNDATIONS OR COACH FOUNDATIONS TRAINING: LEAP TO LEADERSHIP; OR SALES COACH INTERMEDIATE TRAINING: LEAP TO ENGAGEMENT</b>							
C00231I.01	LEAP ASSISTANT CENTER LEADERS FOUNDATIONS	CLASSROOM	01/2004-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
C00233I.01	LEAP CENTER LEADER FOUNDATIONS	CLASSROOM	01/2004-12/2005	40	*	2.5	ELECTIVE
C00234W.01	LEAP SUPPORT COACH FOUNDATIONS	CLASSROOM	01/2000-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
C00232I.01	LEAP SUPPORT MANAGER FOUNDATIONS	CLASSROOM	01/2004-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
N23007J.01	LOCKOUT/TAGOUT	SELF-PACED	01/2000-12/2005	1	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N06337I.01	LOOP ELECTRONICS DESIGN - BASIC	CLASSROOM	01/2003-12/2003	80	*	5	SCIENCE TECHNOLOGY
N06335I.01	LOOP ELECTRONICS DESIGN-BASIC	CLASSROOM	01/1996-12/2002	72	*	4.5	SCIENCE TECHNOLOGY
N08174I.01	LOOP TESTING OVERVIEW	CLASSROOM	01/1999-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
N04723V.01	LUCENT SECURITY MANAGEMENT SYSTEM - SERIES	SELF-PACED	01/2000-12/2005	24	*	0.5	SCIENCE TECHNOLOGY
Z11204C.01	MANAGING CASH	SELF-PACED	01/1998-12/2005	8	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
I00850I0.01	MANAGING DIFFICULT CUSTOMERS	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
I01528I.01 (184)	MANAGING ERRORS EFFECTIVELY	CLASSROOM	01/2000-12/2005	15	*	1	INTERDISCIPLINARY/ ELECTIVE
L00411I.01	MANAGING HUMAN PERFORMANCE	CLASSROOM	01/1999-12/2005	16	*	0.5	INTERDISCIPLINARY/ ELECTIVE
L00024I.01	MANAGING INTERPERSONAL RELATIONSHIPS	CLASSROOM	01/1989-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
R00400I.01	MANAGING MULTIPLE PRIORITIES	CLASSROOM	01/2002-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
B11083I.01	MANAGING TACTICAL SELLING FOR STRATEGIC RESULTS (PART 2)	CLASSROOM	01/2002-12/2005	32	*	2	INTERDISCIPLINARY/ELECTIVE
L00701I.01	MAPPING BUSINESS COMMUNICATIONS	CLASSROOM	01/1996-12/2005	16	*	1	INTERDISCIPLINARY/ELECTIVE
N25495V.01	MEGAHUB SYSTEM SUPPORT	CLASSROOM	01/1996-12/1996	80	*	5	INTERDISCIPLINARY/ELECTIVE
N04687I.01	METRO ETHERNET	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
R00124I.01	MOTIVATING OTHERS	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
B06620I.01	MPLS AND QOS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N11014I.01	MSOC CO DITL	CLASSROOM	01/2000-12/2005	16	*	1	INTERDISCIPLINARY/ELECTIVE
N11013I.01	MSOC COESM	CLASSROOM	01/2003-12/2005	16	*	1	INTERDISCIPLINARY/ELECTIVE
<b>*NOTE - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING: MSOC DETAILED OR MSOC HIGH OR MSOC OVERVIEW</b>							
N11110I.01	MSOC DETAILED	CLASSROOM	01/2003-12/2005	40	*	2.5	INTERDISCIPLINARY/ELECTIVE
N16660V.01	MSOC FACILITATOR COACHING SKILLS WORKSHOP	CLASSROOM	01/2003-12/2005	8	*	0.5	INTERDISCIPLINARY/ELECTIVE
N11111I.01	MSOC HIGH LEVEL	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
N11112I.01	MSOC OVERVIEW	CLASSROOM	01/2003-12/2005	24	*	1.5	INTERDISCIPLINARY/ELECTIVE
L00131I.01	NAVIGATING THROUGH CHANGE	CLASSROOM	01/1998-12/2005	16	*	1	INTERDISCIPLINARY/ELECTIVE
N04715V.01	NAVISACCESS DSL 5.1 FUNDAMENTALS - SERIES	SELF-PACED	01/2000-12/2005	16	*	0.5	SCIENCE TECHNOLOGY
N04712V.01	NAVISCORE NMS FUNDAMENTALS - SERIES	SELF-PACED	01/2000-12/2005	20	*	0.5	SCIENCE TECHNOLOGY
N04735V.01	NETRAC COMMAND INTERFACE (NCI) CORE USER	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04732V.01	NETRAC FAULT MANAGEMENT	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04731V.01	NETRAC NETCAP PROVISIONING D&A	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04730V.01	NETRAC NETCAP WORK ORDER	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04733V.01	NETRAC SERVICE VIEW	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY

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N04734V.01	NETRAC WEB REPORTER	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
I01431I.01	NETWORK FUNDAMENTALS	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04677V.01	NETWORK FUNDAMENTALS	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04639V.01	NETWORK LOOP TECHNOLOGY CONCEPTS AND OPERATIONS (ISS953)	CLASSROOM	01/2000-12/2004	16	*	1	SCIENCE TECHNOLOGY
B06622I.01	NETWORK MANAGEMENT SERVICES	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
G02009V.01	NETWORK SECURITY CONFIGURATION	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY
B06628I.01	NETWORK SECURITY IN THE ENTERPRISE	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
B09407W.01	NETWORK SECURITY ISSUES (ESAF0100)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N44002A.01	NETWORK TRAINING DOC FILE CONVERSION TO PDF FILE &	CLASSROOM	01/2000-12/2005	2	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
I01608I.01 (191)	NMA (NETWORK MONITORING AND ANALYSIS)	CLASSROOM	01/2000-12/2005	3	*	COMBINABLE	SCIENCE TECHNOLOGY
B06621I.01	OPTICAL NETWORKING	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
R00130I.01	OPTIMIZING TEAM PERFORMANCE	CLASSROOM	01/2000-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
N06291I.01	OSPE-BASIC	CLASSROOM	01/2002-12/2005	160	*	10.5	SCIENCE TECHNOLOGY
Z12008I.01	OVERVIEW OF AUDIT	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
G01012V.01	OVERVIEW OF ISDN TERMINOLOGY	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
Z12006I.01	OVERVIEW OF TELECOM & BELL SOUTH	CLASSROOM	01/2003-12/2005	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
G01013V.01	OVERVIEW OF VPN TERMINOLOGY	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N04727V.01	PACKETSTAR INSTALLATION & MAINTENANCE - SERIES	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04726V.01	PACKETSTAR PSAX MULTIMEDIA GATEWAY CONFIGURATION - SERIES	SELF-PACED	01/2000-12/2005	32	*	2	SCIENCE TECHNOLOGY
A01030I.01	PAGE DESIGN	CLASSROOM	01/1998-12/1998	21	*	1	INTERDISCIPLINARY/ ELECTIVE

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
<b>*NOTE - CREDIT WILL NOT BE AWARDED FOR BOTH PC MIGRATIONS -CWINS AND PC MIGRATIONS SERVICE REPRESENTATIVE</b>							
I00652I.01	PC MIGRATIONS - CWINS	CLASSROOM	01/2000-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
I00653I.01	PC MIGRATIONS - SERVICE REPRESENTATIVE	CLASSROOM	01/2000-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
B00164I.01	PC SMART	CLASSROOM	01/2002-12/2005	21	*	1	INTERDISCIPLINARY/ ELECTIVE
N04108I.01	PCDATA	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N15609V.01	PICS/DCPR ANNUALS WORKSHOP (PD-AW)	CLASSROOM	01/2004-12/2005	20	*	1	INTERDISCIPLINARY/ ELECTIVE
Z12001I.01	PLANNING THE AUDIT	CLASSROOM	01/2003-12/2005	6	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N15795V.01	POWER ENGINEERING FOR ALTERNATING CURRENT (PWR-ENG-AC)	CLASSROOM	01/2001-12/2001	40	*	2.5	SCIENCE TECHNOLOGY
N15796V.01	POWER ENGINEERING FOR DIRECT CURRENT (PWR-ENG-DC)	CLASSROOM	01/2001-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT MAY BE AWARDED FOR EITHER TK/DID TRAINING OR PREDICATOR USER TRAINING</b>							
N2023I.01	PREDICTOR USER TRAINING	CLASSROOM	01/2000-12/2005	16	*	1.0	SCIENCE TECHNOLOGY
N24508I.01	PRINCIPALS OF DIGITAL TRANSMISSION SYSTEMS	CLASSROOM	01/1988-12/2005	32	*	2	SCIENCE TECHNOLOGY
L00817I.01	PROBLEM SOLVING & DECISION MAKING	CLASSROOM	01/1999-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
N04131I.01	PROCESS MANAGEMENT IMPROVEMENT & STRUCTURED TEAMWORK	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT MAY BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES IN THE BUSINESS WRITING AREA: PROFESSIONAL BUSINESS WRITING FOR CSAS, EFFECTIVE BUSINESS WRITING FOR INTERCONNECTION SERVICES, BUSINESS WRITING OR PROFESSIONAL BUSINESS COMMUNICATIONS</b>							
B00165I.01	PROFESSIONAL BUSINESS COMMUNICATIONS	CLASSROOM	01/2002-12/2005	16	*	1.0	INTERDISCIPLINARY/ ELECTIVE
<b>*NOTE - CREDIT MAY BE AWARDED ONE TIME FOR THE FOLLOWING: PROFESSIONAL BUSINESS WRITING FOR CSA'S, EFFECTIVE BUSINESS WRITING FOR INTERCONNECTION SERVICES, OR BUSINESS WRITING</b>							

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
B00300I.01	PROFESSIONAL BUSINESS WRITING FOR CSAS	CLASSROOM	01/2002-12/2005	3.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
B08873V.01	PROFESSIONAL DEVELOPMENT FOR MANAGERS	CLASSROOM	01/1999-12/2005	32	*	2	INTERDISCIPLINARY/ ELECTIVE
I01564I.01	PROJECT GUIDELINES AND BASIC EXCEL	CLASSROOM	01/2000-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
I03309I.01	PROJECT GUIDELINES AND BASIC EXCEL FOR NON-ACCESS	CLASSROOM	01/2000-12/2005	16.5	*	1	INTERDISCIPLINARY/ ELECTIVE
I03402I.01	PROJECT GUIDELINES AND BASIC EXCEL IN WIRELESS ACCESS	CLASSROOM	01/2000-12/2005	17	*	1	INTERDISCIPLINARY/ ELECTIVE
I00848I.01	PROJECT MANAGEMENT BASICS	CLASSROOM	01/2000-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
B09423W.01	PROVISIONING LAN HARDWARE AND MEDIA FOR CISCO NETWORKS (DCNE0400)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
B09427W.01	PROVISIONING SOFTWARE FEATURES FOR CISCO NETWORKS	SELF-PACED	01/2001-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
B09424W.01	PROVISIONING WAN HARDWARE AND MEDIA FOR CISCO NETWORKS	SELF-PACED	01/2001-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
C0212I.01	PURE PERFORMANCE CALL CENTER MANAGEMENT TRAINING	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
R00126I.01	RAPID DECISION MAKING	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
Z01115I.01	REAL ESTATE INVESTMENT & FINANCE	CLASSROOM	01/1991-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
B06619I.01	REMOTE ACCESS AND VPNS	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
L00008V.01	RESPONDING TO CHANGE	CLASSROOM	01/1994-12/1994	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
R00095I.01	RESULTS BASED INTERACTIONS	CLASSROOM	01/2002-12/2005	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
R00080I.01	RETAINING TALENT - THE LEADER'S ROLE	CLASSROOM	01/2002-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
N04704V.01	RIVERSTONE ROUTER ARCHITECTURE & CONFIGURATION	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
N04642V.01	SA 600/PSAX 600 OVERVIEW (20251)	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N05562V.01	SA-235 SOLARIS 2.X SYSTEM ADMINISTRATION L	CLASSROOM	01/1999-12/2000	16	*	1	SCIENCE TECHNOLOGY
<p><b>*NOTE - CREDIT CAN AWARDED FOR ONLY ONE: DIRECTIONAL SELLING OR EXPERT SERVICING OR DIRECTIONAL SELLING OVERVIEW OR DIRECTIONAL SELLING OR SALES AND SUPPORT CALL FLOW OR ACQUISITION CALL FLOW</b></p>							

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
C000831.01	SALES AND SUPPORT CALL FLOW	CLASSROOM	01/2000-12/2005	5	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
<p><b>*NOTE</b> - CREDIT WILL BE AWARDED FOR ONLY ONE OF THE FOLLOWING COURSES: FAM AND CAM FOUNDATIONS:LEAP TO LEADERSHIP: OR LEAP ASSISTANT CENTER LEADERS FOUNDATIONS OR LEAP SUPPORT MANAGER FOUNDATIONS OR LEAP CENTER LEADER FOUNDATIONS OR COACH FOUNDATIONS TRAINING: LEAP TO LEADERSHIP; OR SALES COACH INTERMEDIATE TRAINING: LEAP TO ENGAGEMENT</p>							
C002411.01	SALES COACH INTERMEDIATE TRAINING: LEAP TO ENGAGEMENT	CLASSROOM	01/2000-12/2005	40	*	2.5	INTERDISCIPLINARY/ELECTIVE
<p><b>*NOTE</b> - CREDIT WILL ONLY BE AWARDED TO ONE OF THE FOLLOWING COURSES: SALES SKILLS - MANAGER OVERVIEW OR SALES SKILLS</p>							
I0084010.01	SALES SKILLS	CLASSROOM	01/2000-12/2005	40	*	2.5	INTERDISCIPLINARY/ELECTIVE
I0084110.01	SALES SKILLS - MANAGER OVERVIEW	CLASSROOM	01/2000-12/2005	16	*	1.0	INTERDISCIPLINARY/ELECTIVE
B09428W.01	SELECTING A NETWORK MANAGEMENT STRATEGY FOR CISCO NETWORKS	SELF-PACED	01/2001-12/2005	2	*	COMBINABLE	SCIENCE TECHNOLOGY
B09426W.01	SELECTING ROUTING AND BRIDGING PROTOCOLS FOR CISCO NETWORKS	SELF-PACED	01/2001-12/2005	3	*	COMBINABLE	SCIENCE TECHNOLOGY
Z12004I.01	SELLING THE RESULTS	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ELECTIVE
N05238V.01	SHELL PROGRAMMING LANGUAGE	CLASSROOM	01/1997-12/2002	24	*	1.5	SCIENCE TECHNOLOGY
G08001I.01	SIEMENS NGN CONCEPTS AND FACILITIES	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
C01105I.01	SIGNATURE SERVICE: THE KEY TO CUSTOMER SERVICE	CLASSROOM	01/1999-12/2005	7.5	*	0.5	INTERDISCIPLINARY/ELECTIVE
B03025V.01	SITUATIONAL SALES NEGOTIATIONS	CLASSROOM	01/2000-12/2005	20	*	1	INTERDISCIPLINARY/ELECTIVE
<p><b>*NOTE</b> - CREDIT MAY BE AWARDED FOR EITHER SITUATIONAL SALES NEGOTIATIONS OR SITUATIONAL SELF LEADERSHIP</p>							
B08876I.01	SITUATIONAL SELF LEADERSHIP	CLASSROOM	01/1999-12/2005	14	*	0.5	INTERDISCIPLINARY/ELECTIVE
N22029V.01	SMART DGU: DATA GATHERING UNIT-PDG002E/VORTEX POWER PLATFORM-PVT001E	CLASSROOM	01/2000-12/2005	32	*	2	SCIENCE TECHNOLOGY
N05821V.01	SOLARIS [TM] OPERATING ENVIRONMENT-TCP/IP NETWORK ADMINISTRATION (SA-387)	CLASSROOM	01/2000-12/2000	40	*	2.5	SCIENCE TECHNOLOGY
N25861I.01	SOLARIS 2.X NIS + ADMINISTRATION WITH WORKSHOP-SA-385	CLASSROOM	01/1999-12/1999	40	*	2.5	SCIENCE TECHNOLOGY
N05232V.01	SOLARIS 2.X SYSTEM ADMINISTRATION SA-285	CLASSROOM	01/1997-12/2002	40	*	2.5	SCIENCE TECHNOLOGY

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
I01603I.01	SONET (SYNCHRONOUS OPTICAL NETWORK) - DESIGN OVERVIEW	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
B00026I.01	SONET 101	CLASSROOM	01/2004-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N06340I.01	SONET RING DESIGN FOR OSP ENGINEERS	CLASSROOM	01/1994-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N16163W.01	SONET TRANSPORT CENTER ET INTRODUCTION COURSE	SELF-PACED	01/2000-12/2001	16	*	1	INTERDISCIPLINARY/ ELECTIVE
I00839I.01	SONET, DWDM, & ATM PROTOCOLS	CLASSROOM	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
I01392I.01	SPM – SPECTRUM PERIPHERAL MODULE FOR DMS-100	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04724V.01	SPRINGTIDE HARDWARE INSTALLATION - SERIES	SELF-PACED	01/2000-12/2005	8	*	COMBINABLE	SCIENCE TECHNOLOGY
N04725V.01	SPRINGTIDE SWITCH CONFIGURATION - SERIES	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
Z09225I.01	STATISTICAL PROCESS CONTROL	CLASSROOM	01/1998-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
B06627I.01	STORAGE AREA NETWORKING	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
I00844I.01	STRATEGIC SELLING	CLASSROOM	01/2000-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
L01051I.01	SUCCESSFUL NEGOTIATIONS	CLASSROOM	01/1992-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
P01703C.01	SUPERVISION MANAGING FOR SUCCESS	SELF-PACED	01/1998-12/2005	40	*	1	INTERDISCIPLINARY/ ELECTIVE
I00835I.01	SYNTHESIS OF DATA NETWORKS	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
Z12007I.01	SYSTEMS OVERVIEW	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N16223J.01	T1 DIGITAL NETWORKS	SELF-PACED	01/1997-12/2005	8	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
N04702V.01	TCP/IP	SELF-PACED	01/2000-12/2005	24	*	1.5	SCIENCE TECHNOLOGY
N04636V.01	TCP/IP OPERATIONS, ADMINISTRATION AND MAINTENANCE	CLASSROOM	01/2000-12/2002	24	*	1.5	SCIENCE TECHNOLOGY
B05294W.01	TCP/IP  ROUTING AND HOST SECURITY	SELF-PACED	01/2000-12/2005	3.75	*	COMBINABLE	SCIENCE TECHNOLOGY
C00675I.01	TEAM LEADER WORKSHOP	CLASSROOM	01/2002-12/2003	16	*	1	INTERDISCIPLINARY/ ELECTIVE

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Z01109I.01	TECHNOLOGY FOR FACILITIES MGMT	CLASSROOM	01/1992-12/2005	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
B05295W.01	TELECOMMUNICATIONS ESSENTIALS	SELF-PACED	01/2000-12/2005	8.5	*	COMBINABLE	SCIENCE TECHNOLOGY
N15769V.01	TELECOMMUNICATIONS GROUNDING (CANUX GROUNDING)	CLASSROOM	01/2001-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N04652V.01	TELECOMMUNICATIONS I (GN3750)	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
N04653V.01	TELECOMMUNICATIONS II (GN3900)	CLASSROOM	01/2000-12/2003	16	*	1	SCIENCE TECHNOLOGY
N04671I.01	TESTING DIGITAL POINT TO POINT WITH INTAS	CLASSROOM	01/2000-12/2003	8	*	0.5	SCIENCE TECHNOLOGY
N04672I.01	TESTING HICAP CIRCUITS WITH INTAS	CLASSROOM	01/2000-12/2003	8	*	0.5	SCIENCE TECHNOLOGY
L00650I.01	THE COMPETITIVE APPROACH TO INTELLECTUAL PROPERTY	CLASSROOM	01/1997-12/2002	8	*	0.5	INTERDISCIPLINARY/ ELECTIVE
L00128I.01	THE CONSULTATIVE PROCESS	CLASSROOM	01/1998-12/2002	24	*	1.5	INTERDISCIPLINARY/ ELECTIVE
B09429W.01	THE DESIGN DOCUMENT AND VALIDATING CISCO NETWORK DESIGN	SELF-PACED	01/2001-12/2005	2.75	*	COMBINABLE	SCIENCE TECHNOLOGY
Z01112I.01	THE DESIGN, OPER, & MTCE OF BLDG SYS PART 1	CLASSROOM	01/1991-12/2001	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
Z01113I.01	THE DESIGN, OPER, & MTCE OF BLDG SYS PART 2	CLASSROOM	01/1987-12/2001	40	*	2.5	INTERDISCIPLINARY/ ELECTIVE
L00410I.01	THE LEADERSHIP CHALLENGE	CLASSROOM	01/2000-12/2005	16	*	1	INTERDISCIPLINARY/ ELECTIVE
N24424V.01	TIRKS SPECIAL SERVICE ORDER PROCESSING (T-SSOP)	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
N24420V.01	TIRKS SYSTEM - SYNCHRONOUS OPTICAL NETWORK (T-SONET)	CLASSROOM	01/1997-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT MAY BE AWARDED FOR EITHER TK/DID TRAINING OR PREDICATOR USER TRAINING</b>							
N2024I.01	TK/DID TRAINING FOR THE REPAIR CENTERS	CLASSROOM	01/2000-12/2005	20	*	1.0	SCIENCE TECHNOLOGY
<b>*NOTE - CREDIT MAY BE AWARDED FOR EITHER RESPONDING TO CHANGE OR TOOLKIT FOR MSOC 1 -THE CASE FOR CHANGE</b>							
N44001I.01	TOOLKIT FOR MSOC 1 - THE CASE FOR CHANGE	CLASSROOM	01/2004-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
G02010V.01	TROUBLESHOOTING INTERNETWORKS AND ACCESS	CLASSROOM	01/2000-12/2005	18	*	1	SCIENCE TECHNOLOGY

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G02013V.01	TROUBLESHOOTING NETWORK DEVICES USING CISCO ROUTERS	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04664I.01	TURN-UP AND TROUBLESHOOTING FOR THE IMA PSAX 1250	CLASSROOM	01/2000-12/2003	8	*	0.5	SCIENCE TECHNOLOGY
N04657V.01	UNDERSTANDING DIGITAL SUBSCRIBER LINE (GN3475)	CLASSROOM	01/2000-12/2002	16	*	1	SCIENCE TECHNOLOGY
N04801V.01	UNDERSTANDING EMERGING TECHNOLOGIES	CLASSROOM	01/2000-12/2005	16	*	1	SCIENCE TECHNOLOGY
G02012V.01	UNDERSTANDING LAYER 3 SWITCHING CONFIGURATION	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04650V.01	UNDERSTANDING NETWORK FUNDAMENTALS (GN3475)	CLASSROOM	01/2000-12/2003	24	*	1.5	SCIENCE TECHNOLOGY
G02002V.01	UNDERSTANDING PROTOCOL CONFIGURATION	CLASSROOM	01/2000-12/2005	40	*	2.5	SCIENCE TECHNOLOGY
B01003V.01	UNDERSTANDING ROUTING PROTOCOLS	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N04711V.01	UNDERSTANDING TCP/IP - SERIES	SELF-PACED	01/2000-12/2005	28	*	0.5	SCIENCE TECHNOLOGY
I01171I.01	UNDERSTANDING THE PERFORMANCE MANAGEMENT/EVALUATION PROCESS (PMP/PEP) AND INDIVIDUAL DEVELOPMENT PLANNING	CLASSROOM	01/2001-12/2001	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
B01004V.01	UNDERSTANDING WAN PROTOCOLS	CLASSROOM	01/2000-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
G01015V.01	UNDERSTANDING WANS AND MPLS	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
N05274I.01	UNIX FOR USERS	CLASSROOM	01/2000-12/2001	24	*	1.5	SCIENCE TECHNOLOGY
N11008I.01	VISUAL BASIC FOR EXCEL - ADVANCED	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
N11007I.01	VISUAL BASIC FOR EXCEL - BASIC	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
I02200I.01	WEB PORTAL	CLASSROOM	01/2000-12/2005	3	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
B09185W.01	WIRELESS LAN TECHNOLOGIES (72034_ENG)	SELF-PACED	01/2001-12/2005	4	*	COMBINABLE	SCIENCE TECHNOLOGY
I01604I.01	WORD FOR SONET APPLICATIONS	CLASSROOM	01/2000-12/2005	8	*	0.5	SCIENCE TECHNOLOGY
R00127I.01	WRITING AND CONDUCTING PERFORMANCE REVIEW PLANS (PRP'S)	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
Z12003I.01	WRITING THE REPORT	CLASSROOM	01/2003-12/2005	4	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE